



MONIACK MHOR: Online Talks and Workshops

TERMS & CONDITIONS

Bookings

Bookings are confirmed as soon as we receive your ticket fee.

Cancellations

In the event of a live talk or workshop being cancelled by us, participants will receive a full refund of any monies paid or have the option of transferring their fees to another online talk.

Should a participant have to cancel, we regret that in this instance fees are non-refundable (although refunds in individual circumstances will be at the discretion of the company).

Changes to the event

Circumstances may arise which require us to make changes to the advertised event. We always endeavour to replace speakers/tutors with someone of similar experience, and to give you as much notice as possible. On these occasions, your cancellation terms remain as above.

Conduct

Please do not share any of the Zoom invite links and/or passwords you are sent. Staff will 'lock' the session once everyone has arrived for added online security.

Moniack Mhor reserves the right to refuse a place to and/or to remove from an online event any person who, in the opinion of the talk moderator, behaves in an abusive or disruptive manner or engages in any discriminatory conduct. There would be no refund given if exclusion is made for these reasons.

Please do not record any part of the session, whether via Zoom or any other device.

Loss

Moniack Mhor cannot accept responsibility for any loss, damage or expense sustained by participants as a result of an event or circumstance whether arising from natural cause, human agency, or beyond its control.

Participation and access

If you have any specific learning, access or other health requirements while working online, we ask that you discuss these with Moniack Mhor staff in advance of the event, to enable us to do all we can to try to meet your needs during this session.

*Moniack Mhor, Teavarran, Kiltarlity, Inverness-shire, IV4 7HT • 01463 741675 • info@moniackmhor.org.uk
Registered charity SC030292 • www.moniackmhor.org.uk*

Privacy statement

When you make a booking for an online event with Moniack Mhor, you agree that we can collect and store your personal information in order to administer your booking and ensure that your needs are met during the event. This information includes personal contact details such as: name, address, telephone number, email address, access, learning requirements, payment information, any details that relate to grant applications, and any other information we may need to administer your booking. Moniack Mhor will not store credit/debit card details. This information is stored securely on site and securely on electronic systems. At the time of booking you have the option of signing up to our mailing list, so that you can be kept up to date with courses and other support that we may have on offer. We never share or sell personal information to third parties. Please view our full privacy notice on our website.

Copyright and intellectual property

You agree to respect the provenance and confidentiality of material produced or shared on this event which is not your own.

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